

Figure 1
(Prior Art)

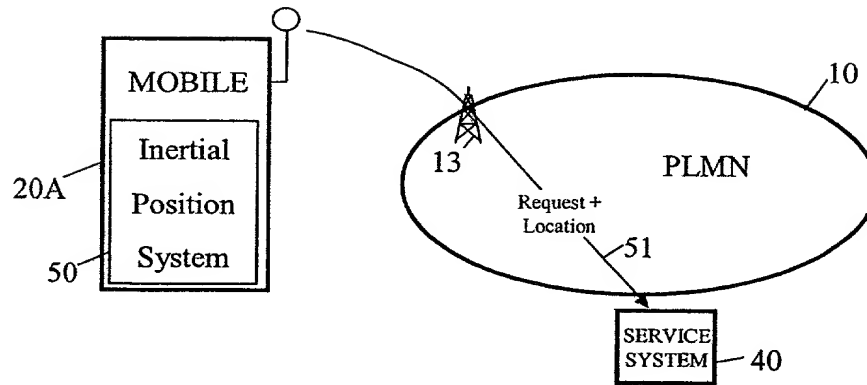


Figure 2
(Prior Art)

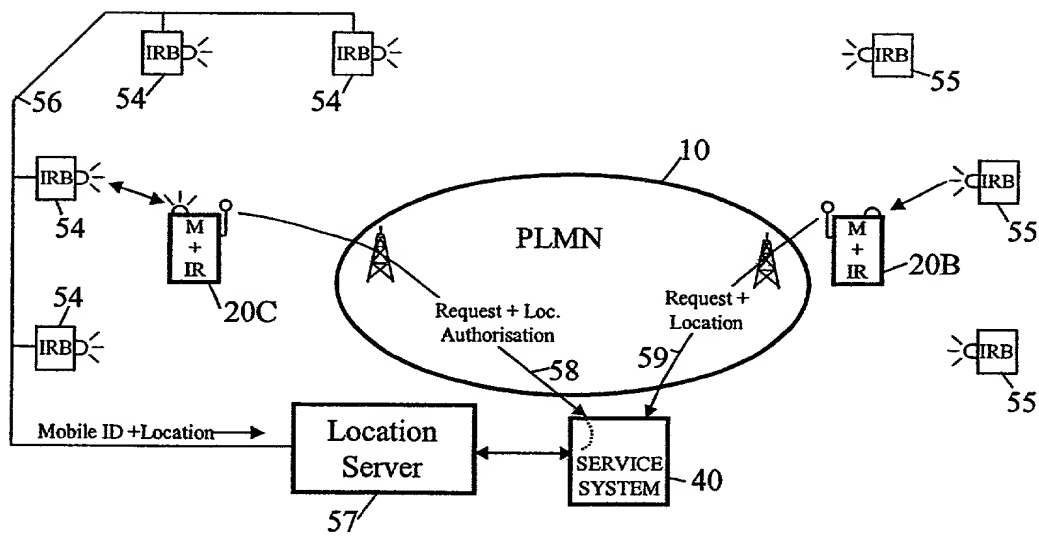


Figure 3
(Prior Art)

SERVICE DELIVERY METHOD AND SYSTEM
Inventor: Colin F'ANSON et al.
Docket No. 1509-188

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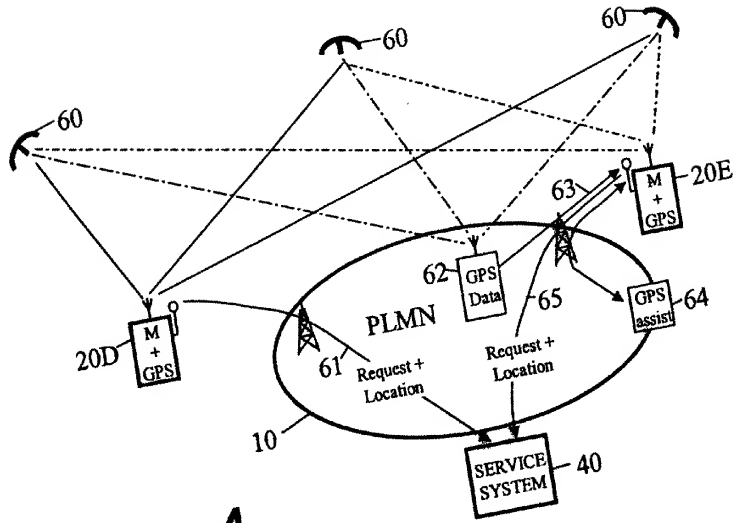


Figure 4
(Prior Art)

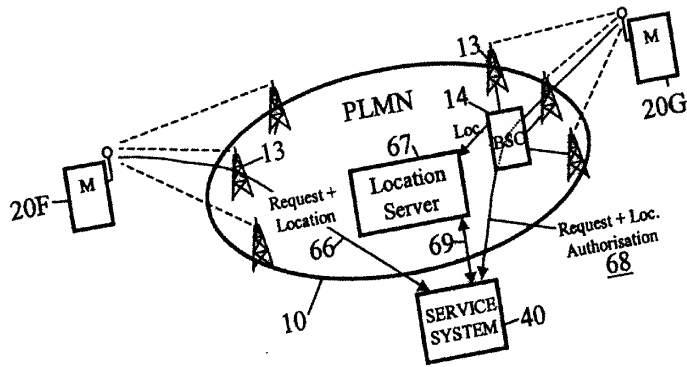
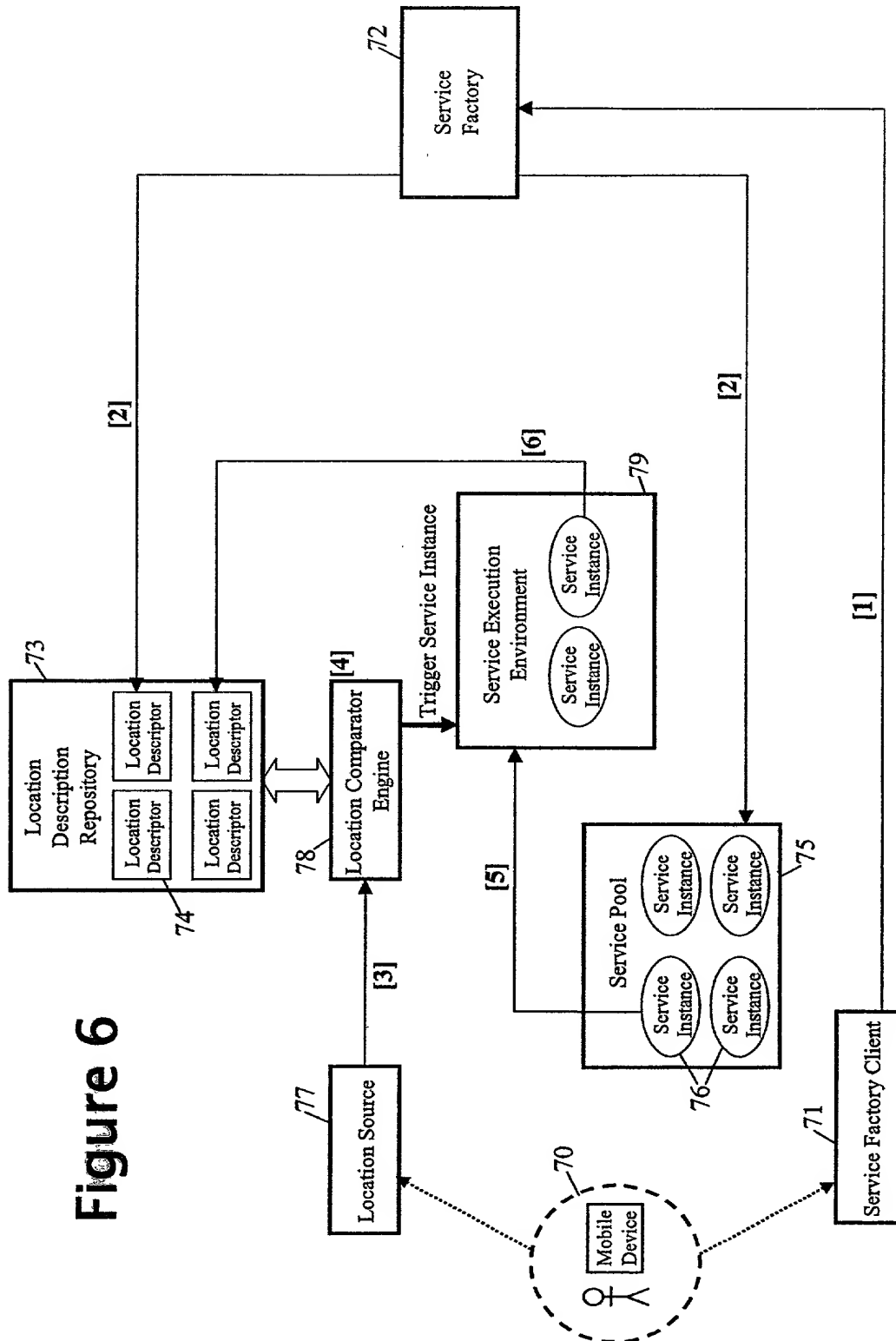


Figure 5
(Prior Art)



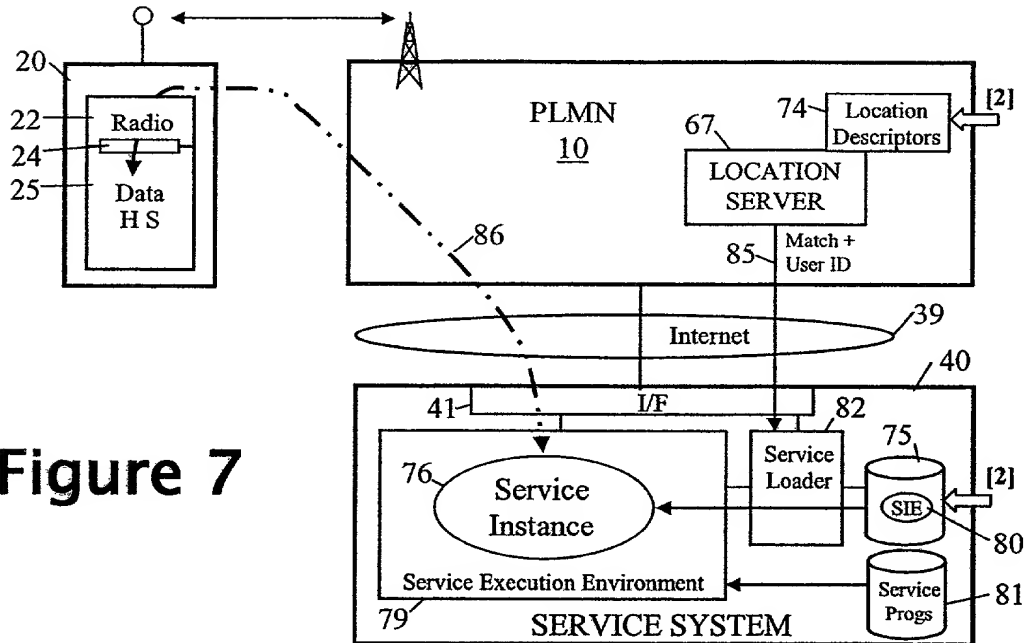


Figure 7

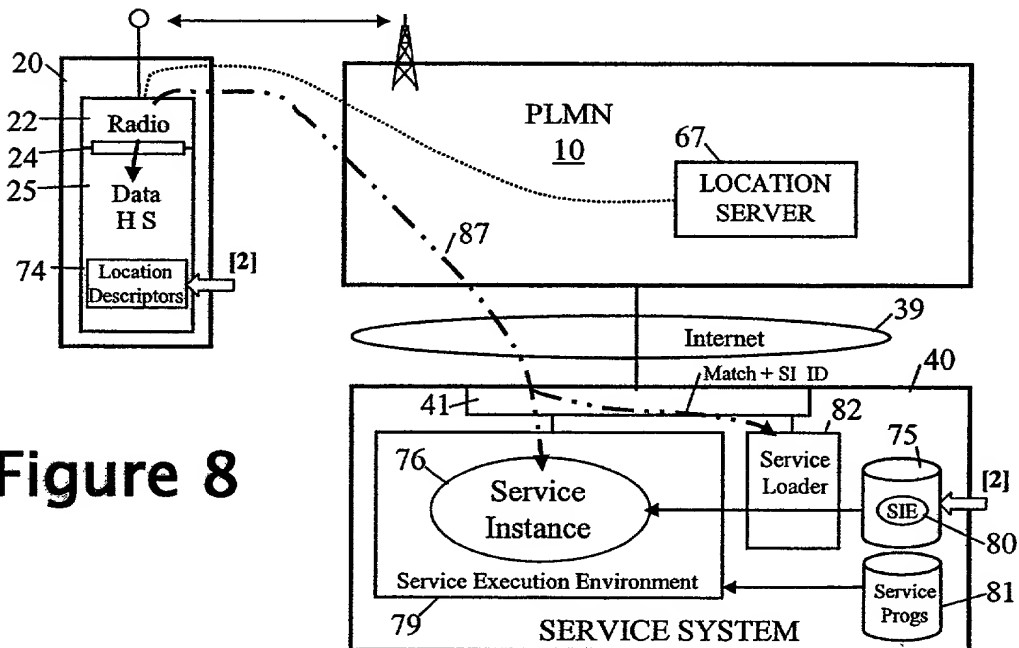


Figure 8

SERVICE DELIVERY METHOD AND SYSTEM

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Docket No. 1509-188

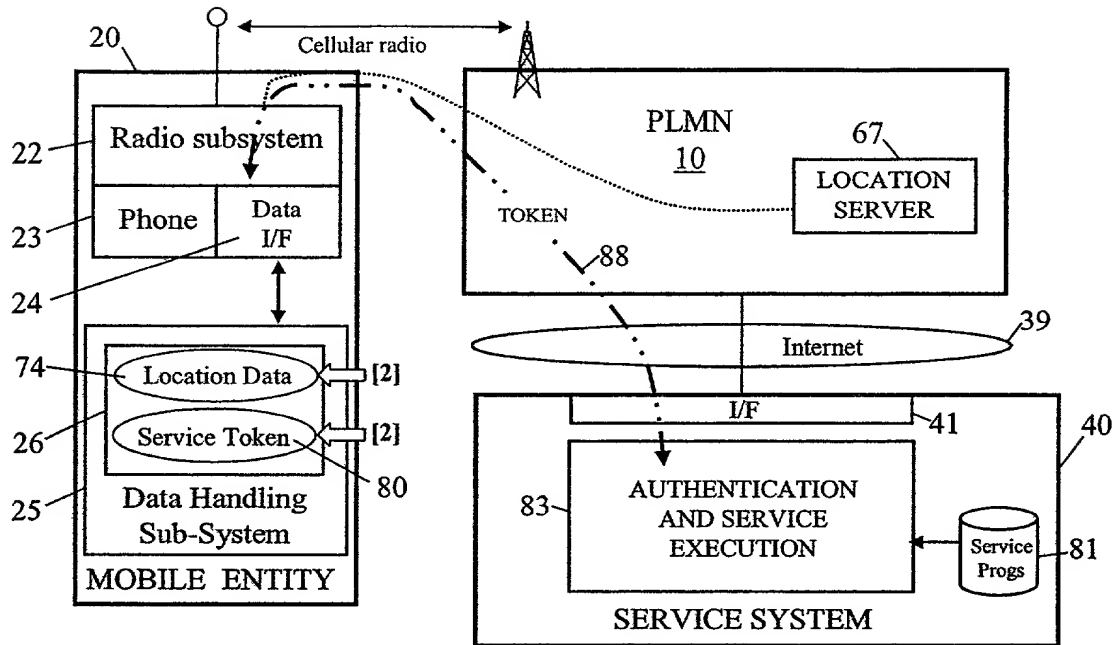


Figure 9

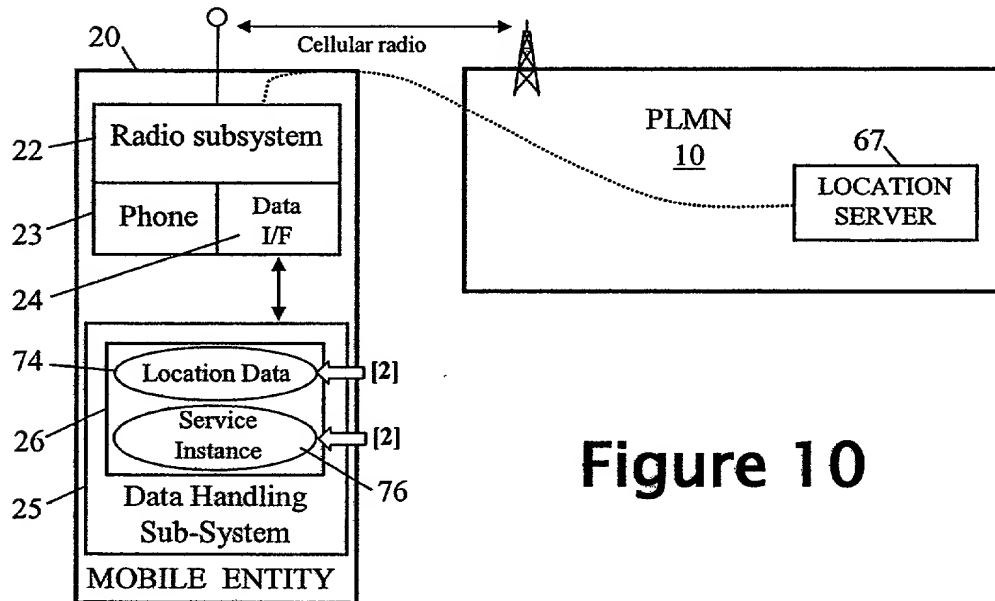


Figure 10